

## **Who to Call in Technology Services**

Cathy Johnson, Associate Superintendent for Finance/Operations, ext. 7610

**For prompt attention, please enter a Helpdesk ticket at [helpdesk.d214.org](http://helpdesk.d214.org).**

**In an emergency, the following staff may be contacted.**

<b>Staff Member</b>	<b>Position</b>	<b>Responsibility Area</b>	<b>Ext.</b>	<b>Supervisor</b>
Patty Aguilar	Information Management Supervisor	APECS procedures and access, Infinite Campus procedures, Payformance, Accountability AESOP, Online Registration programs, PEG, Taxi system, EIS, New project/reports, TIENET forms	7633	Cathy Johnson
Tracy Harper	Student Information System Supervisor	Infinite Campus Issues, reports and general questions. School Messenger, State reporting, SIS report and data requests, School Messenger, Online Registration System questions, Parent Teacher Conference Scheduler	7666	Patty Aguilar
Ana Estrada	Applications Specialist	Infinite Campus Issues, reports and general questions. School Messenger, State SIS reporting, Online Parent Teacher Conference Scheduler, Online Registration System questions	7717	Tracy Harper
Joan Delaney	Applications Specialist	Infinite Campus Issues, Online Registration Systems, APECS support, New project/report requests, TIENET permission	7548	Patty Aguilar
Paul Navarro	Applications Specialist	Websites, Community Ed registration database, TIP application, Online applications and Forms, Moodle, rSchoolToday, Agiloft, FileMakerPro	6566	Cathy Johnson
Archana Balagani	Programmer Analyst	Infinite Campus custom Reports, TIENET permissions, forms and reports. APECS support, reports, procedures and access. Online Registration program support	7632	Patty Aguilar
Nic Mazza	District Technology Services Supv -Systems	All network and server related issues, NetID, Citrix, Active Directory and Technology Infrastructure	6520	Cathy Johnson
Rudy Gomez	District Technology Services Supv - Buildings	All operational and instructional technology support, Schoology	6666	Cathy Johnson
Richard DalPorto	Network Operations Specialist	All network and server related issues	6543	Nic Mazza
Raul Chavez	Network Operations Specialist	All network and server related issues	7848	Nic Mazza
Rose Collins	Software System Supervisor	Helpdesk/Desktop Support, Software Licensing, iPad apps, Digital Textbooks, Teacher Focus, Google and Voicemail accounts	6526	Rudy Gomez
Lori Panicko	Network Services Assistant	Helpdesk/Desktop Support and Google	7676	Rose Collins
Karen Casali	Administrative Assistant	All technology related operations	7849	Cathy Johnson
Greg Romanik	Master Maintenance Technician	Hardware repair, helpdesk support, servers, audio/video, PA system	7850	Rudy Gomez
Jeff Kmiec	Telecommunications Technician Level III	VoIP telephony issues, audio/video, PA system, network cabling	7692	Nic Mazza
Mike Acevedo	Tech/Media Services Technician II	Hardware repair, helpdesk support, audio/video, PA system	6537	Rudy Gomez